IKON MOBILITY
REDGUM Brand

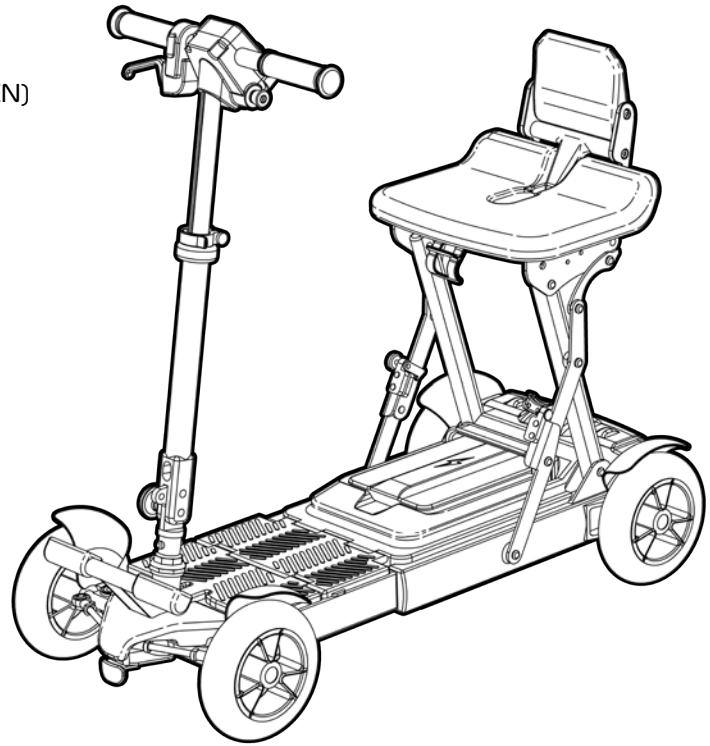
AUSTRALIAN
OWNED / OPERATED

eTRAVEL

FOLDING MOBILITY SCOOTER

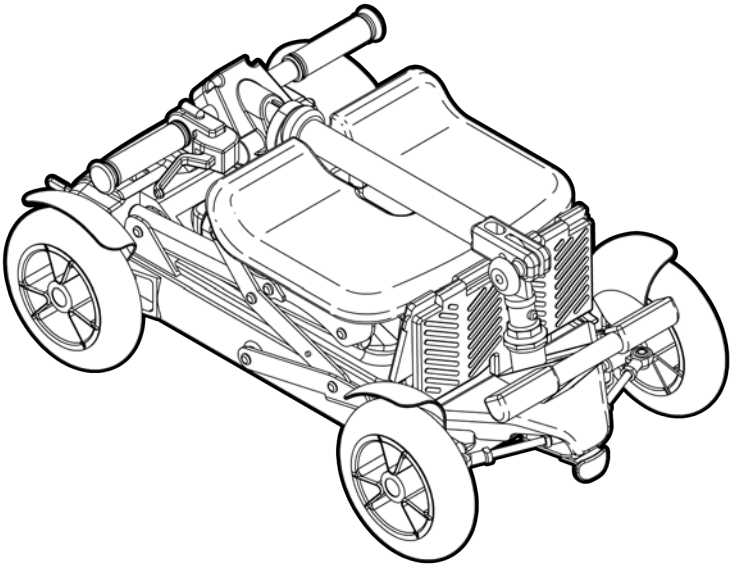
IK4QPG (GREEN)
IK4QPR (RED)

Edition 1



USER MANUAL

Please read and keep these instructions



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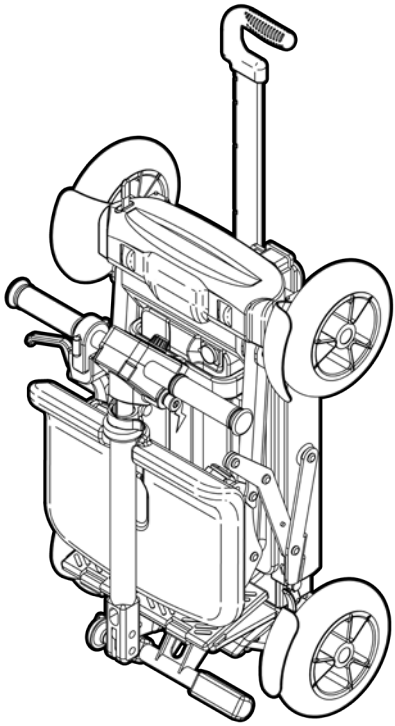
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INTRODUCTION

Thank you for purchasing this IKON Mobility product.

If you have any issues or questions about the eTRAVEL Mobility Scooter please contact your supplier or IKON Mobility direct:

T: **+61 8 9248 4180**

E: **orders@for-de.com.au**

A: **1 Business Way, Malaga, Western Australia 6090**

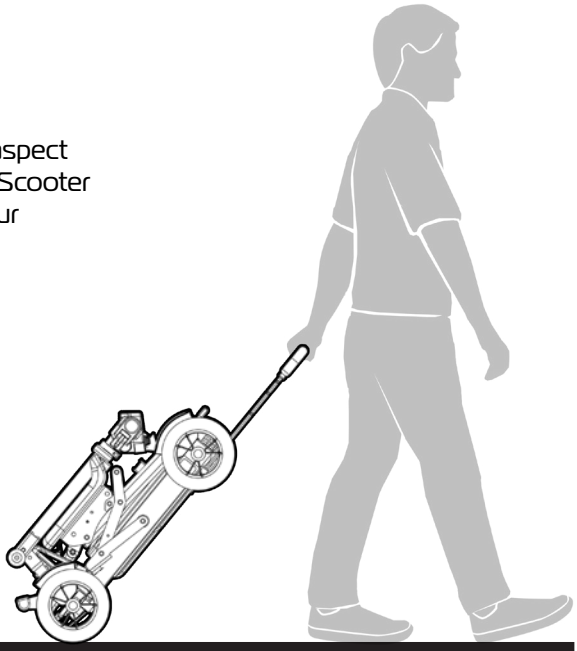
INTENDED USE

This product has limitations and should be used in accordance to these guidelines. Failure to follow these guidelines may result in damage to the product and injury to the user.

This equipment MUST be assembled and used by a competent person. It is the responsibility of the user to ensure the suitability of this product for its intended use. The user should consult their appropriate healthcare professional if unsure of the correct product usage for their unique circumstances.

IMPORTANT NOTE

If you are ever unsure about any aspect of the eTRAVEL Folding Mobility Scooter please do not use and contact your supplier for support.

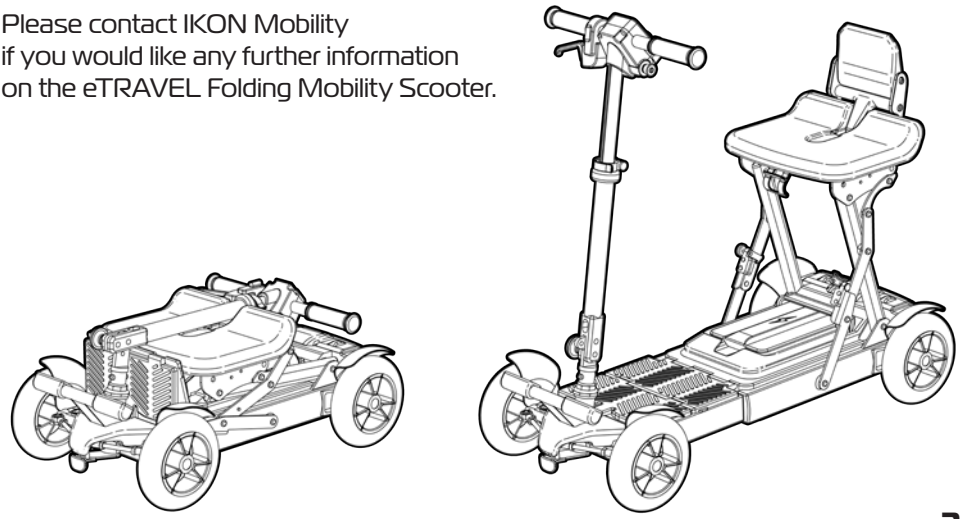


FEATURES

AIRLINE TRAVEL READY

- Folds up for transport and storage
- Height adjustable pull handle
- Safe to take on an aeroplane
- Comfortable contoured seat
- Fold down backrest
- Adjustable height T handlebar
- Finger operated controls
- Battery power indicator
- Forward / Reverse drive settings
- Variable speed setting
- Rear wheel drive
- Electromagnetic brake
- Rechargeable Lithium-Ion battery
- Graduated tru-view Lithium battery gauge

Please contact IKON Mobility
if you would like any further information
on the eTRAVEL Folding Mobility Scooter.



SPECIFICATIONS

Note: All dimensions shown are nominal

- Overall: **910mm (L) x 420mm (W) x 870mm (H)**
- Overall Folded: **710mm (L) x 420mm (W) x 280mm (H)**
- Seat: **330mm (W) x 250mm (D) x 390mm (H - from footrest)**
- Pull Handle Height: **690 - 1000mm**
- Tiller Height: **700 - 870mm**
- Turning Circle: **1420mm**
- Speed: **6.4km/h**
- Maximum range: **Up to 17km***
- Safe climb angle: **6°**
- Maximum climb angle: **6°**
- Motor: **180W high torque motor**
- Battery: **24V / 9.9 Ah Lithium-Ion (supplied)**
- Charger: **2 Amp Lithium-Ion (Supplied)**
- Tyres (Flat free): **Front: Ø165mm (6.5") / Rear: Ø185mm (7.5")**
- Product Weight: **19kg with battery (2kg battery)**
- Maximum User Weight: **115kg (on flat ground)**

* Maximum range is based on an ambient temperate of 20°C, 75kg user, brand new fully charged battery and constant driving speed of 5km/h on flat level ground.

Please contact IKON Mobility if you would like any further information on the eTRAVEL Folding Mobility Scooter.

SAFETY ADVICE

For your own safety, please read the user manual before using the eTRAVEL Folding Mobility Scooter. Failure to follow these guidelines may result in damage to the product and put the user at risk. If in any doubt, contact your supplier directly for advice.

- The eTRAVEL Folding Mobility Scooter is supplied with a rechargeable maintenance free Lithium-Ion battery which MUST BE charged using the supplied battery charger.
  WARNING! - FAILURE TO USE CORRECT AND SPECIFIED CHARGER
  MAY RESULT IN DEATH, DAMAGE OR CANCELLATION
  OF WARRANTY AND STATUTORY PROTECTIONS.
- Please make sure that you are physically capable to operate this unit.
  Consult your dealer/appropriate healthcare professional for advice prior to use.
- The eTRAVEL Mobility Scooter is designed to take maximum user weight of 115kg.
- Designed for single person use only (Do not carry assengers)
- Do not travel up inclines over 6 degrees (9.5% grade).
- Reduce speed when turning.
- Do not get on or off the scooter unless the brake is on and the scooter is switched off.
- Do not switch off the scooter while the scooter is moving.
- Do not drive the scooter where you can not safely or legally walk.
- Do not attempt to drive over curbs greater than 6.5cm in height. Doing so could cause your scooter to turn over, causing personal injury or damage to the scooter. For curbs less than 6.5cm, always approach them at an angle of 90 degrees and at a low speed.
- Do not drink or use a mobile phone when driving your scooter.
- Always keep your feet on the scooter when moving.
- Always slow down and proceed carefully when traveling over rough or uneven ground.
- For individuals with balance problems, practice getting on the scooter with the assistance of a qualified healthcare professional.
- Do not use an escalator to move a scooter between floors or serious injury could occur.
- Do not drive the scooter on an incline that has oil, water or ice film on it.
- Do not try to lift the scooter by its seat, tiller, rear chassis cover, or any removable parts. Any of these could cause injury to the user or damage to the scooter.
- Do not use parts or accessories that are not authorised by the original manufacturer of the scooter.
- Do not connect any foreign device to the scooter battery or charging port. This could cause failure of the device, the scooter and personal injury.

SAFETY ADVICE (CONTINUED)

- Before sitting in or exiting the scooter, REMOVE the key from the ignition. This will ensure the POWER is off and the scooter can not move under its own power. As a general precaution, always remove the key from the ignition while the scooter is not in use. This will prevent the use by untrained and unauthorised persons.
- Make sure the tiller is properly adjusted and in the locked position to suit the user to avoid damage and injury.
- It is not allowed to have any person sitting in the scooter when transported by a vehicle, otherwise any injury or damage that might result.
- Do not use the scooter in the rain, near a shower or in a damp bathroom. Direct exposure to rain or dampness could cause the scooter to electrically malfunction.
- Do not lean against or pull forward on the tiller while mounting or dismounting the scooter. Otherwise, injury may occur.
- Do not operate the unit or turn the key on while charging.
- Whenever a center bolt of the wheel assembly has been loosened, please replace a specified new bolt from authorized dealers and secure with a torque of 240 ± 5 kg-cm together with Loctite 271 adhesive (or equivalent).
- Charge battery daily after use.
- Charging plug has to be removed from the scooter after charging.
- Always check the battery charge remaining before operating the unit to ensure you have sufficient for your journey.
- Always charge the battery of the unit in a well ventilated area.
- If the unit went over or sank into deep water, please abandon the scooter and call emergency services for assistance.
- Always remove the key from the scooter when the unit is not in use or before charging, removing and installing the battery. Otherwise, injury and/or damage to the unit or surrounding property may occur.
- Do not operate the unit in the way of exceeding to the product's specification listed in this owner's manual. Otherwise, injury and/or damage to the unit or surrounding property may occur. Doing so may also void your warranty.
- Do not use the speed lever before the key switch is turned on, or the operation will be prohibited until to turn key switch off and then on.
- Ensure the scooter is serviced every 12 months by an authorised IKON Mobility service provider to ensure it remains in safe working order. Failure to do so may cause catastrophic failure with possible injury and damage to surrounding property.

EMI WARNING

Scooters may be susceptible to electromagnetic interference (EMI), which is a kind of interfering electromagnetic energy (EM) emitted from sources such as radio stations, TV stations, amateur radio (HAM) transmitters, two-way radio and mobile phones. The interference (from radio wave sources) can cause the scooter to release its brakes, move by itself, or move in unintended directions. It can also permanently damage the scooter's control system.

The sources of radiated EMI can be broadly classified into three types:

1. Hand-held portable transceivers (transmitters-receivers) with the antenna mounted directly on the transmitting unit. Examples include: citizens band (CB) radios, "walkie talkie", security, fire and police transceivers, cellular telephones, and other personal communication devices.
NOTE! Some mobile phones and similar devices transmit signals while they are ON, even when not being used.

2. Medium-range mobile transceivers, such as those used in police cars, fire trucks, ambulances, and taxis. These usually have the antenna mounted on the outside of the vehicle.

3. Long-range transmitters and transceivers, such as commercial broadcast transmitters (radio and TV broadcast antenna towers) and amateur (HAM) radios.

NOTE! Other types of hand-held devices, such as cordless phones, laptop computers, AM/FM radios, TV sets, CD players, and cassette players, and small appliances, such as electric shavers and hair dryers, so far as we know, are not likely to cause problems to the scooter.

Scooter Electromagnetic Interference (EMI)
Because EM energy rapidly becomes more intense as one moves closer to the transmitting antenna (source), the EM fields from hand-held radio sources (transceivers) are of special concern. It is possible to unintentionally bring high levels of EM energy very close to the scooter's control system while using these devices. This can affect scooter movement and braking. Therefore, the warnings listed below are recommended to prevent possible interference with the control system of the scooter.

EMI WARNING (CONTINUED)

WARNINGS

1. Do not operate hand-held transceivers (transmitters-receivers), such as citizens band (CB) radios, or turn ON personal communication devices, such as mobile phones, while the scooter is turned ON.

2. Be aware of nearby transmitters, such as radio or TV stations, and try to avoid coming close to them.

3. If unintended movement or brake release occurs, turn the scooter OFF as soon as it is safe.

4. Be aware that adding accessories or components, or modifying the scooter may make it more susceptible to EMI.

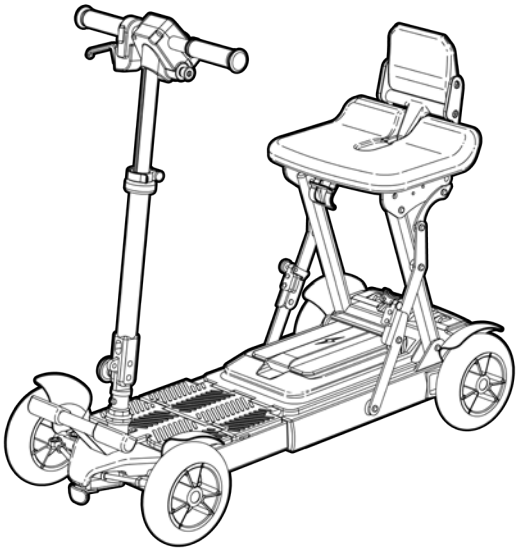
NOTE! There is no easy way to evaluate the overall immunity of the scooter.

5. Report all incidents of unintended movement or braking to your dealer, and note whether there are sources of EMI nearby.

WARNING: The original manufacturer and the importer of the scooter is not responsible for damage or injury incurred due to improper and unsafe use of our scooter.

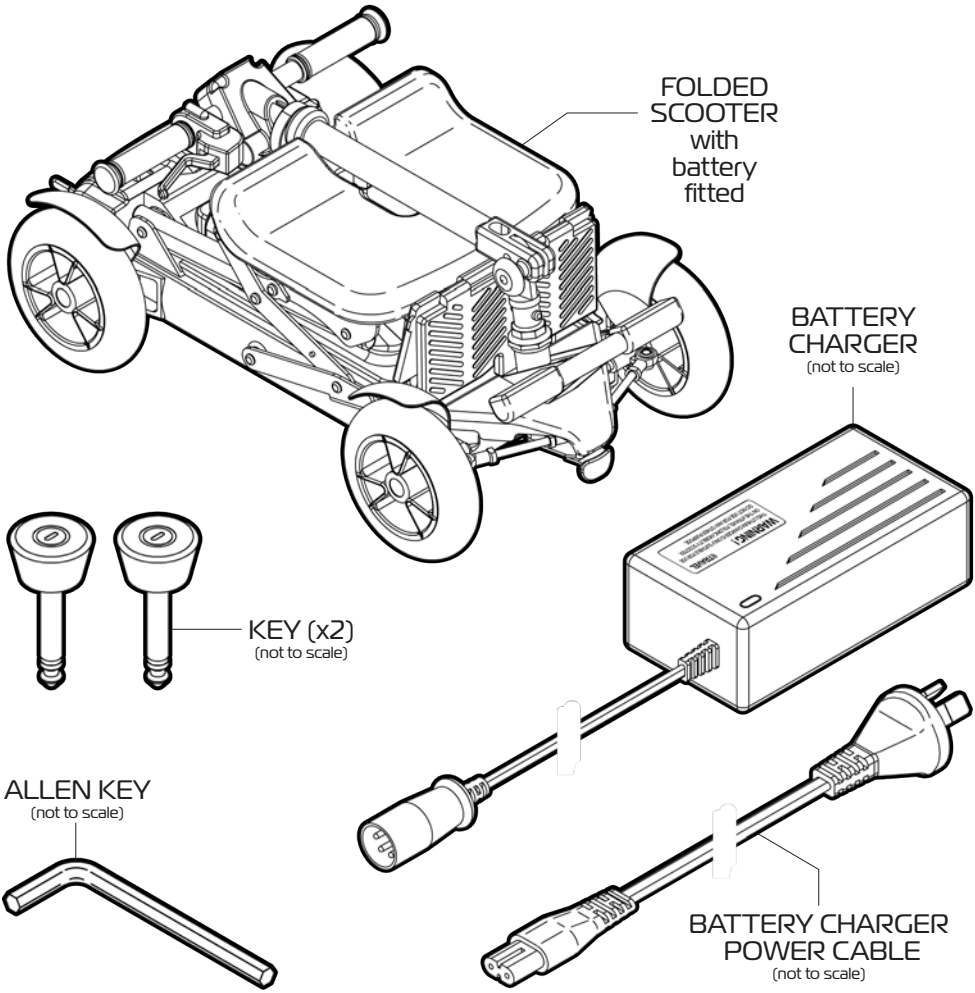
IMPORTANT NOTE

If you are ever unsure about any aspect of the eTRAVEL Folding Mobility Scooter please do not issue or use and contact your supplier for support.



UNPACK and INSPECT SUPPLIED PARTS

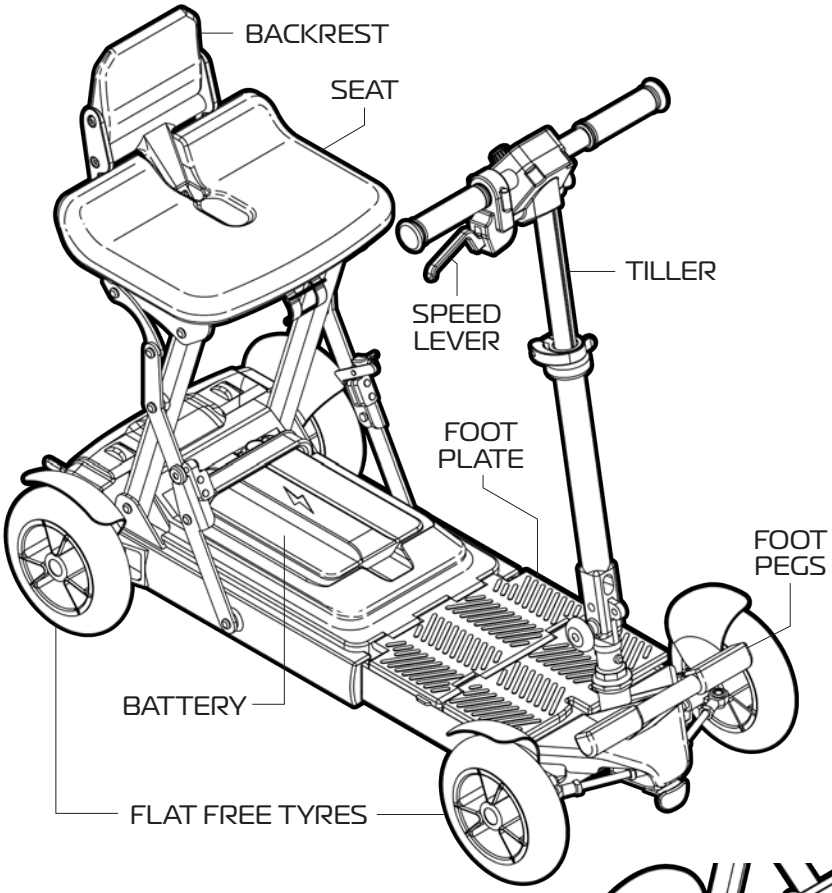
We recommend that you thoroughly inspect all the supplied parts prior to assembling and using the eTRAVEL Mobility Scooter.

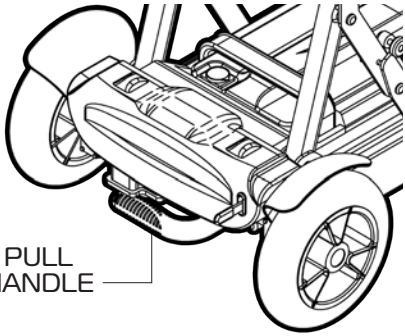


Please take care when unpacking the product and removing the protective packing materials. If you see any damage or suspect a fault, **DO NOT USE THE PRODUCT** and contact your supplier for support.

GLOSSARY OF SCOOTER

Please become familiar with the eTRAVEL Folding Mobility Scooter and the terms used when describing certain parts of the product.



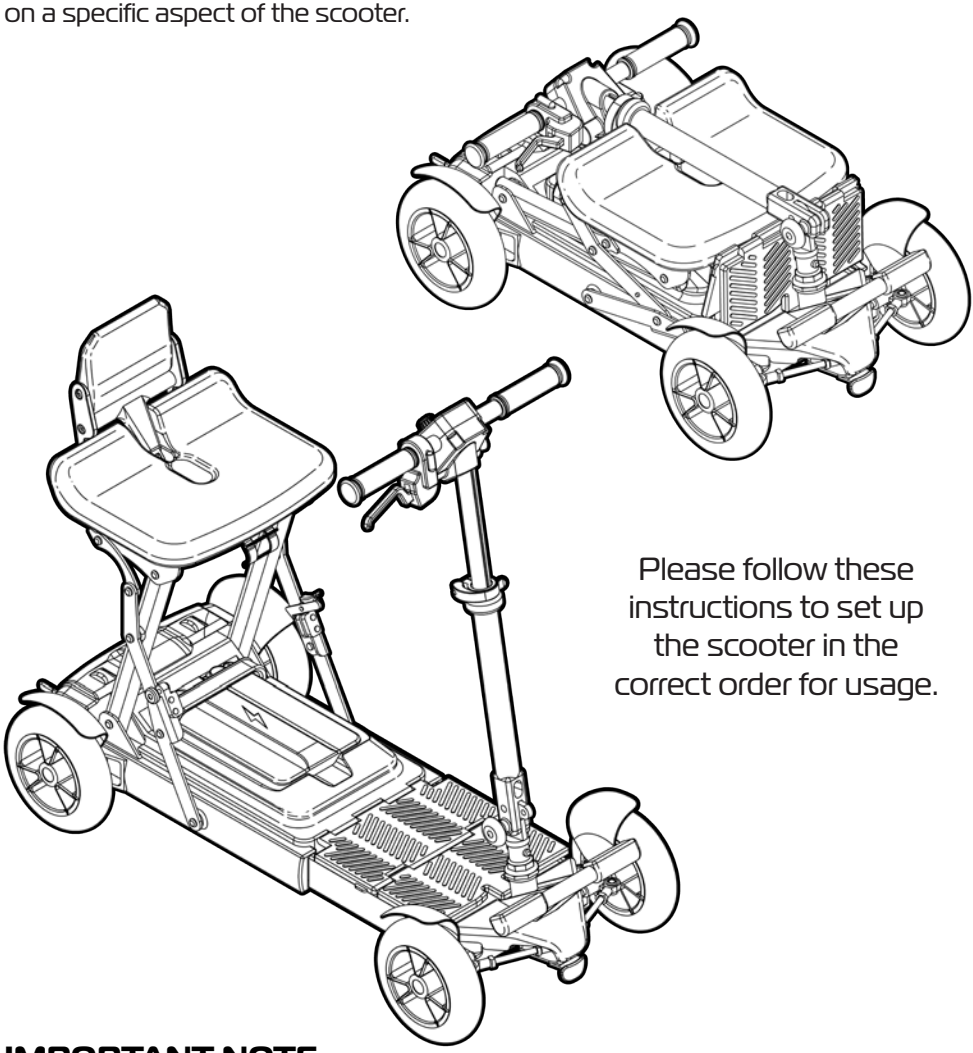


IMPORTANT NOTE

If you are ever unsure about any aspect of the eTRAVEL Folding Mobility Scooter please do not issue or use and contact your supplier for support.

SCOOTER SET UP PRIOR TO USE

Please read through the entire user manual prior to setting up and using the scooter. The user manual has been layed out in a logical order for instruction on how to set up, use, pack away and care for the eTRAVEL Folding Mobility Scooter. However you may need to revert back to the contents page to locate information on a specific aspect of the scooter.



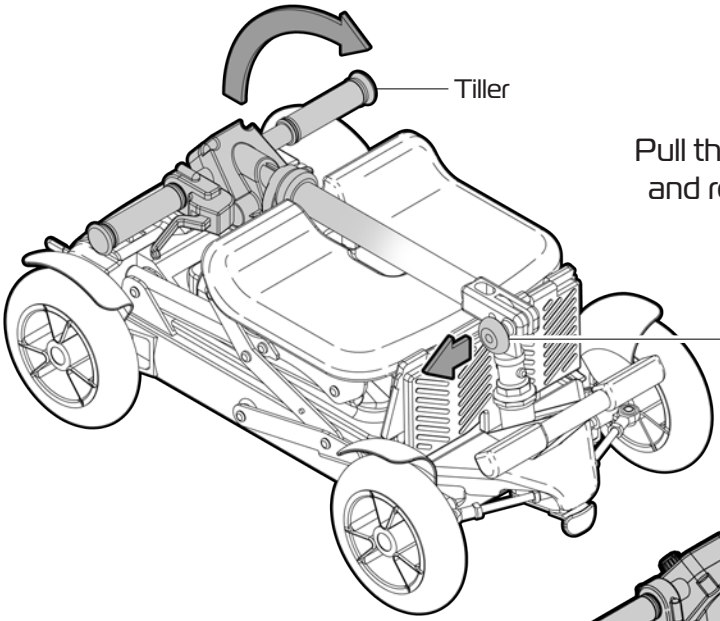
Please follow these instructions to set up the scooter in the correct order for usage.

IMPORTANT NOTE

If you are ever unsure about any aspect of the eTRAVEL Folding Mobility Scooter please do not use and contact your supplier for support.

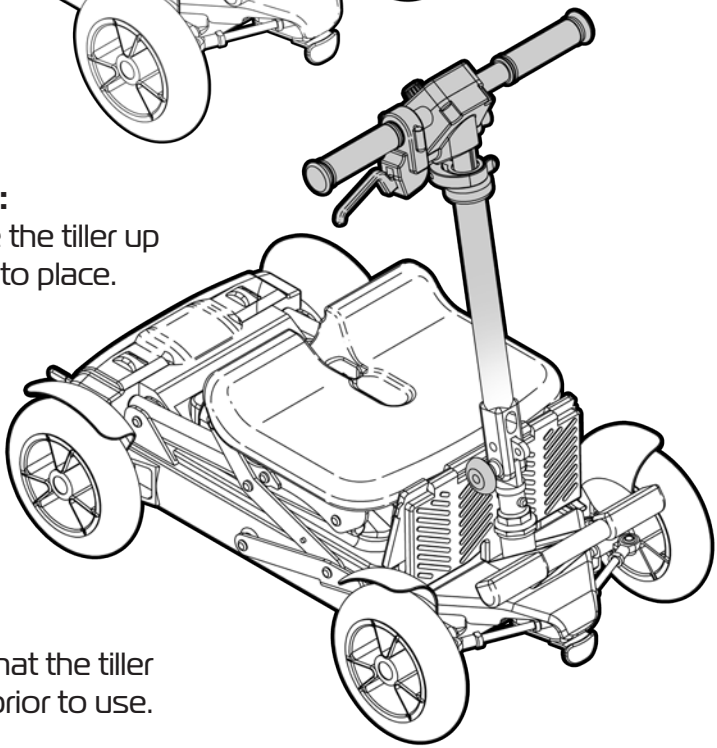
UNFOLD TILLER

Please follow these instructions to unfold the tiller:



Step 1:
Pull the yellow knob out and rotate the tiller up.

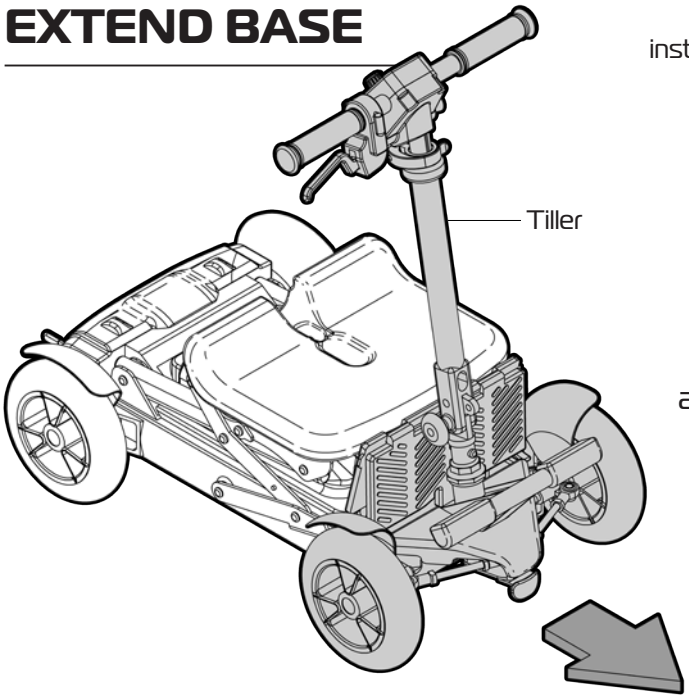
Step 2:
Continue to rotate the tiller up until it 'clicks' into place.



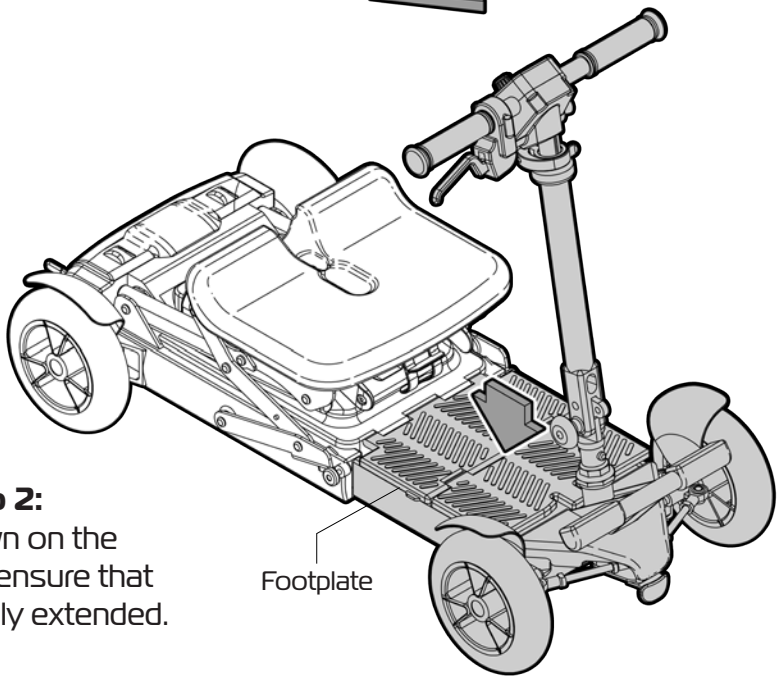
Important Note:
Check to ensure that the tiller is locked in place prior to use.

EXTEND BASE

Please follow these instructions to extend base:



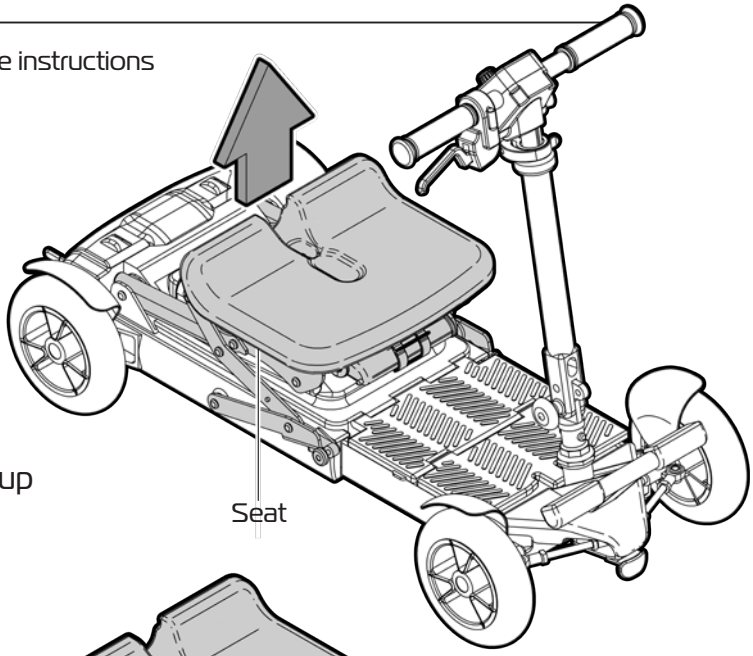
Step 1:
Holding the tiller pull the front of the scooter away from the rear of scooter.



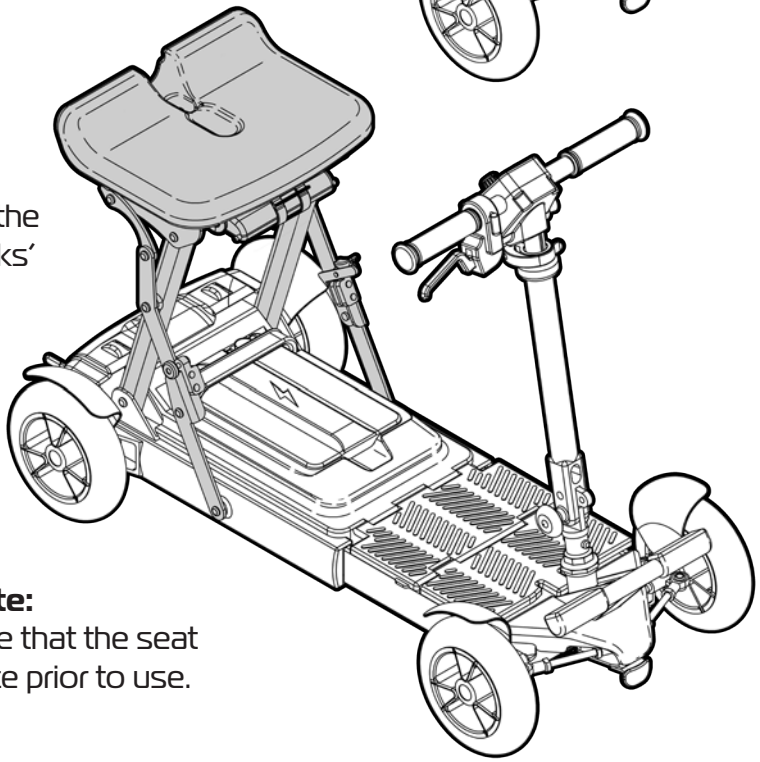
Step 2:
Push down on the footplate to ensure that the base is fully extended.

RAISE SEAT

Please follow these instructions to raise seat:



Step 1:
Pull the seat up from rear.

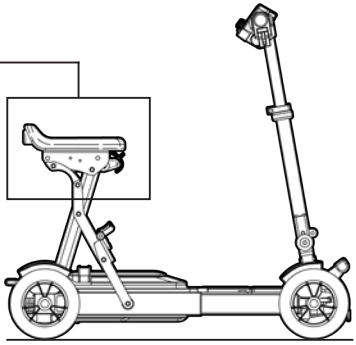


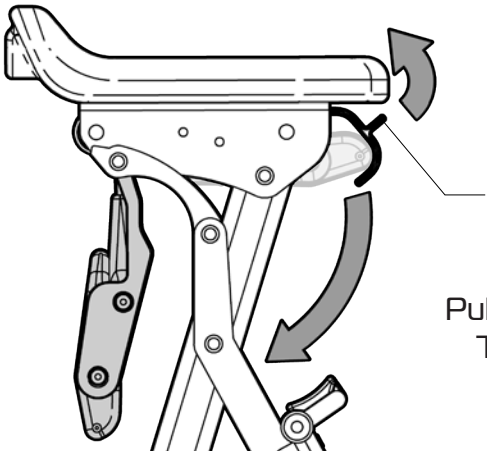
Step 2:
Continue to lift the seat until it 'clicks' into place.

Important Note:
Check to ensure that the seat is locked in place prior to use.

UNFOLD BACKREST

Please follow these instructions to unfold backrest:





Step 1:
Pull up on the backrest retainer clip. The backrest will automatically swing down.

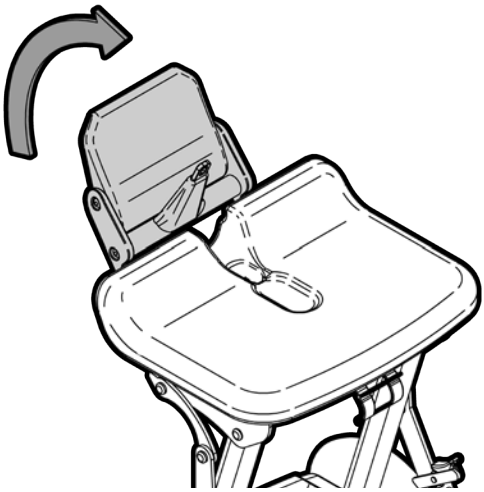
Step 2:
Rotate the backrest pad down until it `clicks' in place.



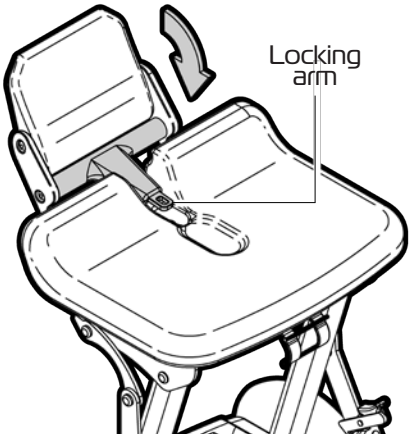
Step 3:
Rotate the backrest up.
(Refer to next page....)



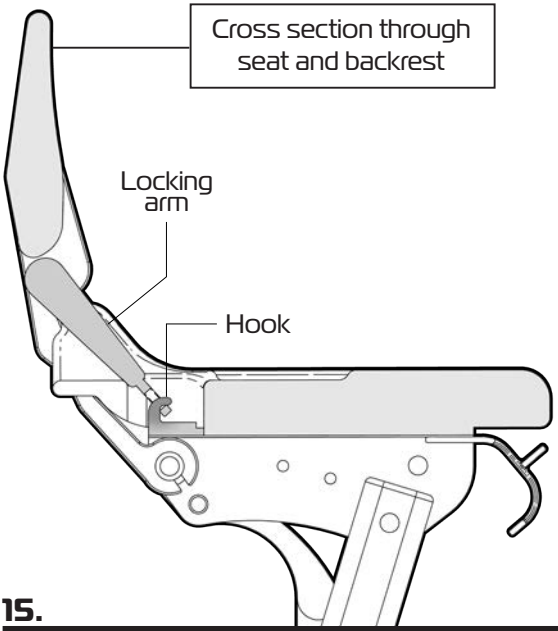
UNFOLD BACKREST (CONTINUED)



Step 4:
Rotate the backrest up until it touches the backrest.



Step 5:
Drop the locking arm down and over the hook in seat recess.

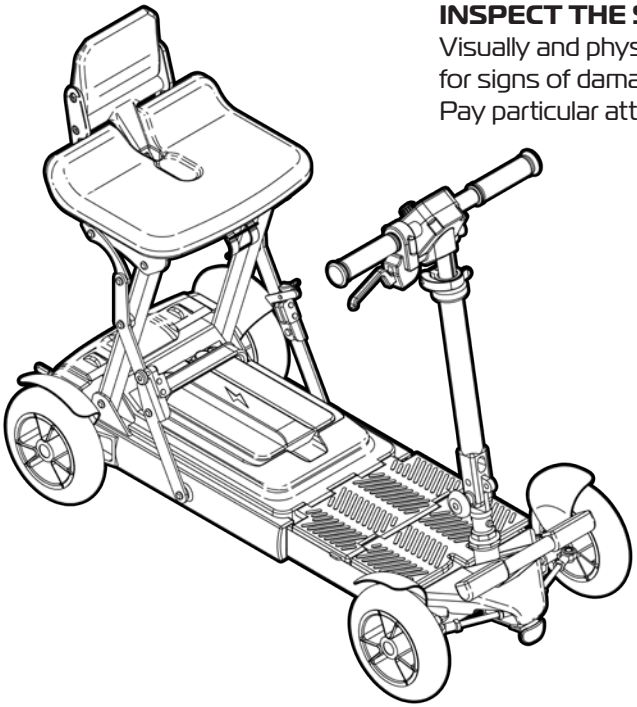




Important Note:
Check to ensure that the backrest is securely in place prior to use.

PREPARING THE SCOOTER FOR USE

Before using the eTRAVEL Folding Mobility Scooter please perform the following tasks:



INSPECT THE SCOOTER
Visually and physically look over the scooter for signs of damage or wear prior to use. Pay particular attention to the following areas:

- **Tyres**
- **Seat**
- **Backrest**
- **Tiller**
- **Display**
- **Handgrips**
- **Speed lever**
- **Other aspects....**

Check to ensure all parts have been set up correctly and are securely in place prior to use.

IMPORTANT NOTE
If you suspect damage or any fault DO NOT USE the scooter! and contact your supplier for service support.

CHARGE THE BATTERY

IMPORTANT NOTE!
Prior to using the eTRAVEL Folding Mobility Scooter FOR THE FIRST TIME you must FULLY CHARGE the battery.

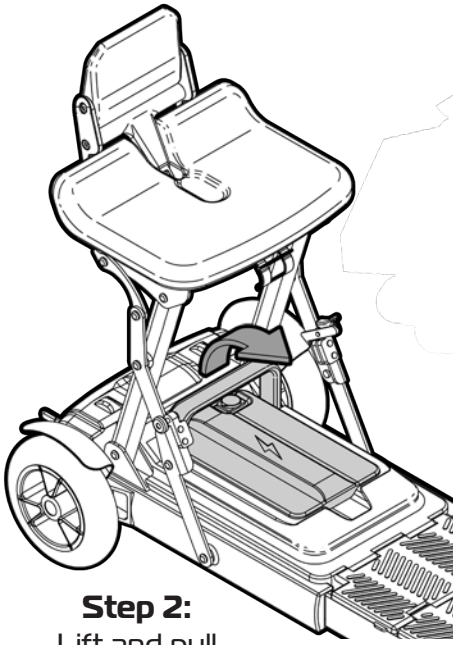
It is very important to ensure that the battery has enough charge to perform the required journey. Setting off with a depleted battery may see you being stranded! Refer to the following pages for information on removing and charging the battery.

REMOVE BATTERY

Please follow these instructions to remove battery from scooter:



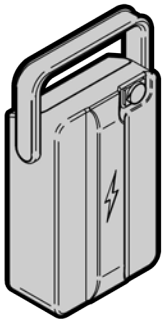
Step 1:
Pull handle up.



Step 2:
Lift and pull battery up.



Step 3:
Remove battery from scooter.



Important Note:
Check to see if the battery terminal shields have been removed.
The supplier of the scooter may have already removed the shields but if it has not been done please refer to hang tag on the tiller for instruction.

CHARGING BATTERY

The eTRAVEL Folding Mobility Scooter is supplied with a rechargeable maintenance free Lithium-Ion battery which MUST BE charged using the supplied battery charger.

WARNING!

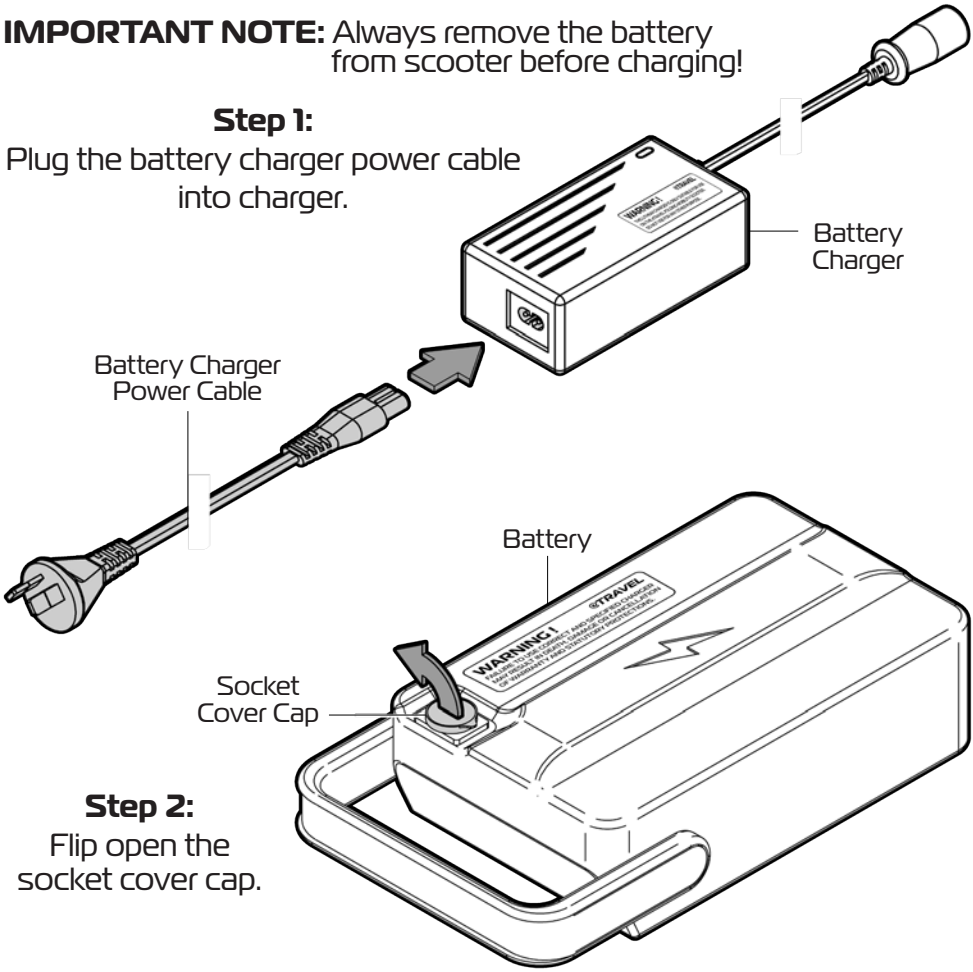
FAILURE TO USE CORRECT AND SPECIFIED CHARGER MAY RESULT IN DEATH, DAMAGE OR CANCELLATION OF WARRANTY AND STATUTORY PROTECTIONS.

Please follow these instructions to charge the battery:

IMPORTANT NOTE: Always remove the battery from scooter before charging!

Step 1:

Plug the battery charger power cable into charger.

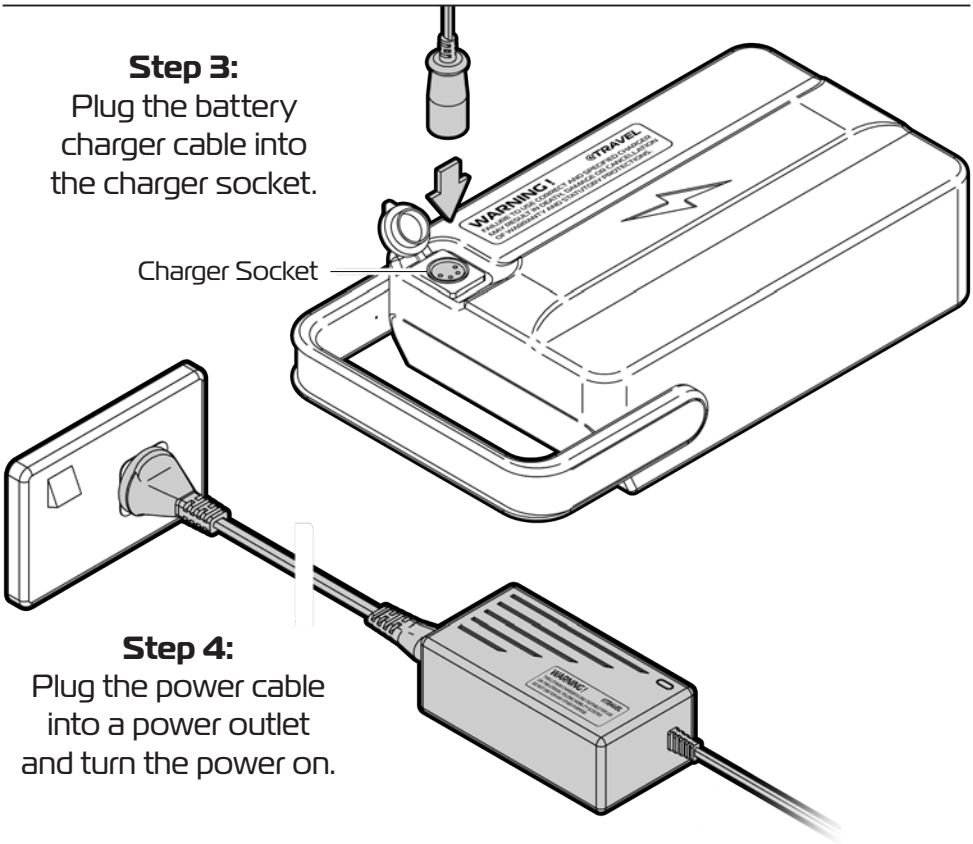


Step 2:

Flip open the socket cover cap.

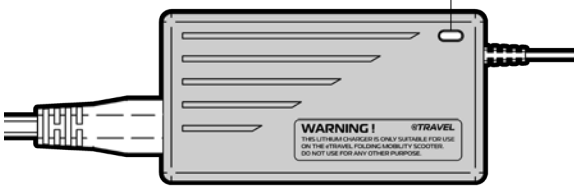
CHARGING BATTERY (CONTINUED)

Step 3:
Plug the battery charger cable into the charger socket.



Step 4:
Plug the power cable into a power outlet and turn the power on.

RED light: **Charging**
GREEN Light: **Charged**



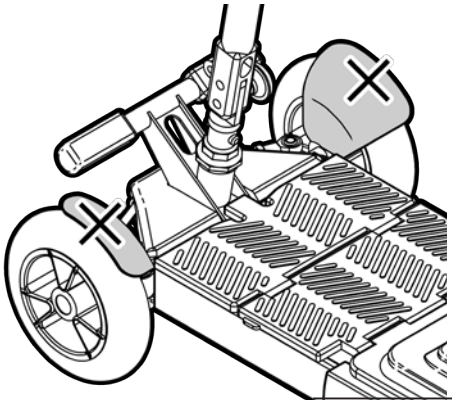
Step 5:
Battery charging should take approx. **10 hours.** NEVER stop charging before light shows green.

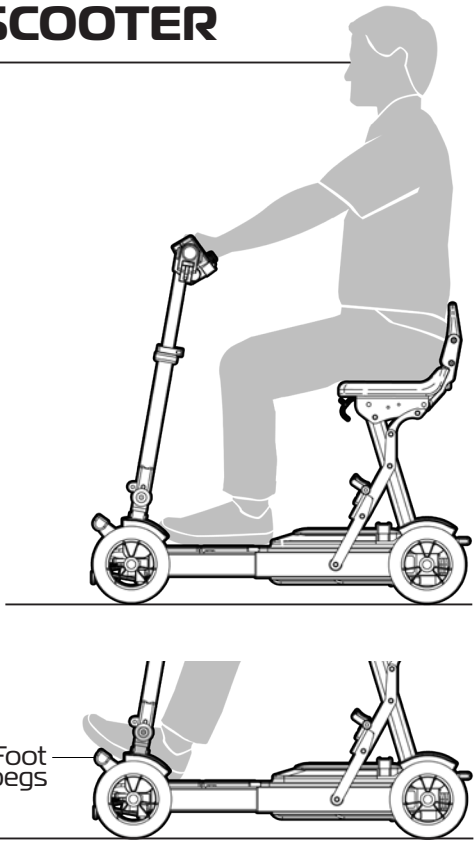
Once the green light is showing remove the battery from charge and reinstall into the scooter.

PREPARE TO RIDE SCOOTER

Sit on the scooter and rest your feet either on the footplate or the footpegs.

Important note:
DO NOT rest your feet on the front wheel covers! (They will break)





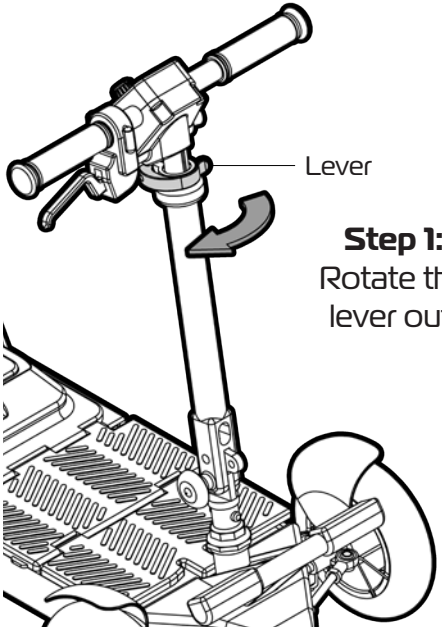
Adjust the tiller to a height that is comfortable and allows you to have full control of the scooter when steering.
(Refer to next page for tiller height adjustment)

Refer to the following pages for information on how to:

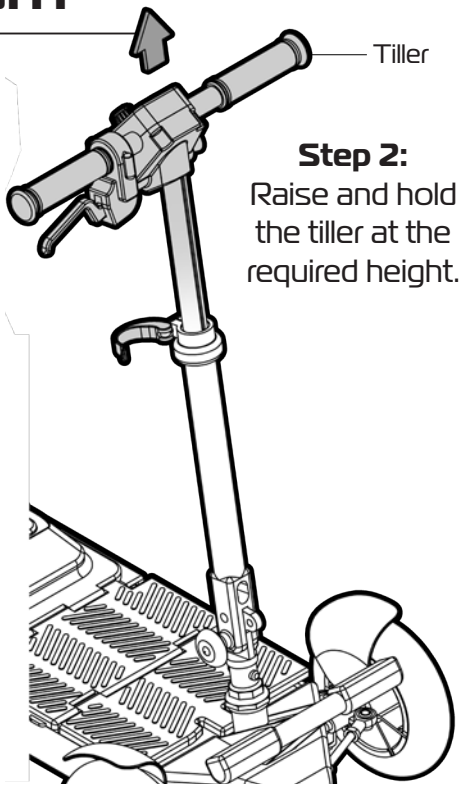
- Turn the scooter on.
- Control the scooter.
- Disengage the motor to freewheel.
- Remove and charge the battery.
- Fold the scooter.

ADJUST TILLER HEIGHT

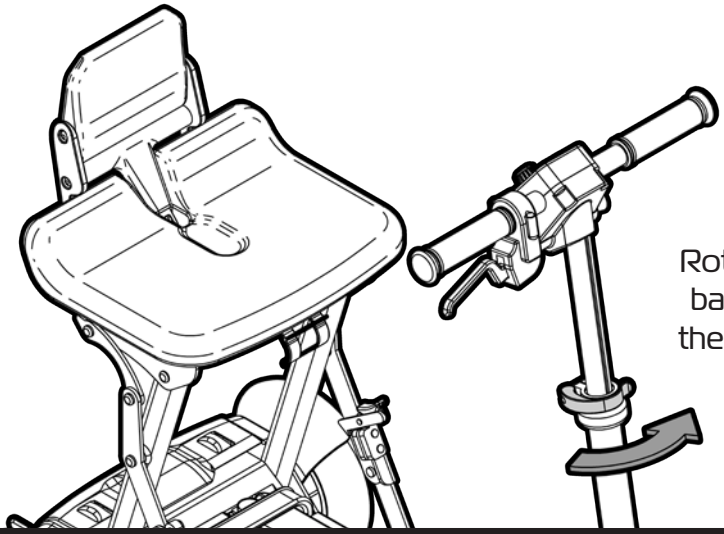
Please follow these instructions to adjust the tiller to the required height:



Step 1:
Rotate the lever out.

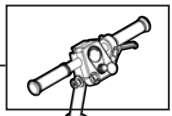


Step 2:
Raise and hold the tiller at the required height.

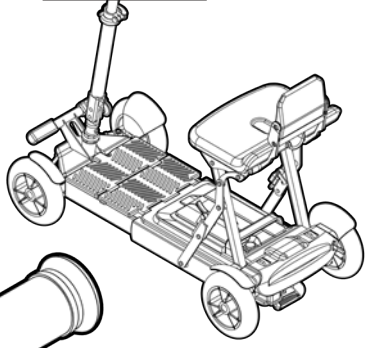


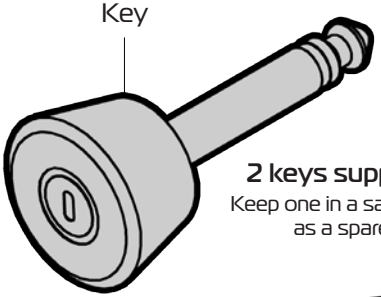
Step 3:
Rotate the lever back in to hold the tiller in place.

TURN SCOOTER ON

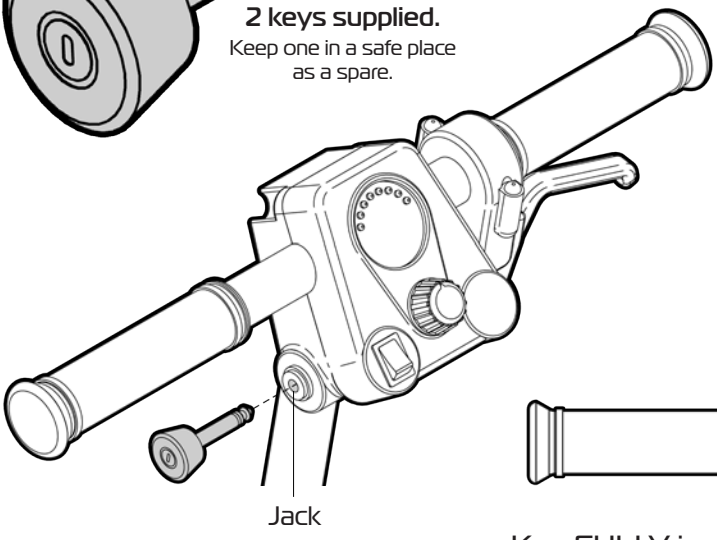


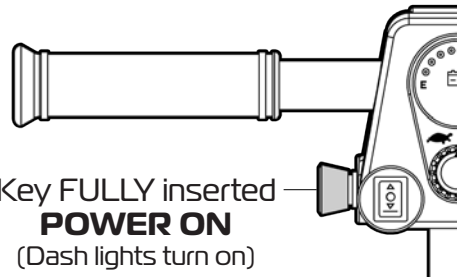
Please follow these instructions to fit the key and turn the scooter on:





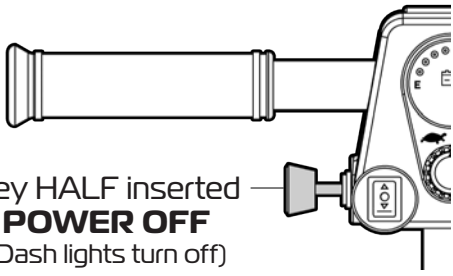
2 keys supplied.
Keep one in a safe place as a spare.





Key FULLY inserted
POWER ON
(Dash lights turn on)

Step 1:
Slide the pin on the key into the jack on the left hand side of the display.



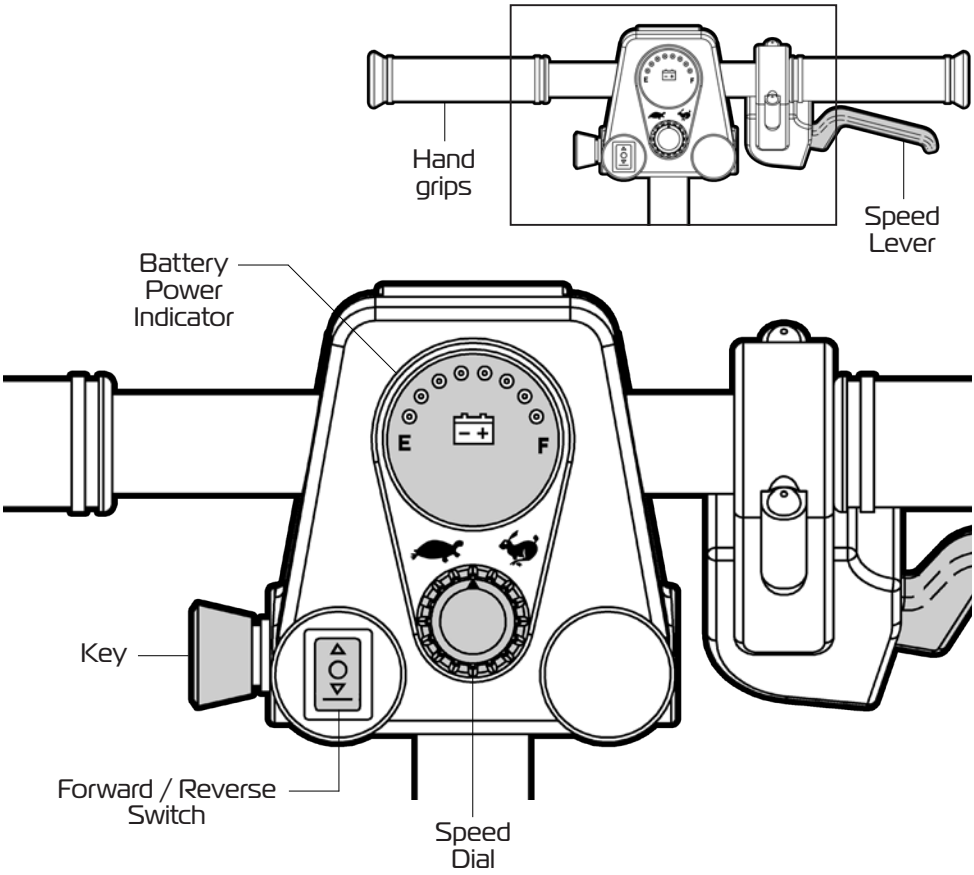
Key HALF inserted
POWER OFF
(Dash lights turn off)

Step 2:
Fully insert the key to turn the power on.
Pull the key half way out or remove entirely to turn power off.

Pull the key out if a **Emergency Stop** is required.

SCOOTER CONTROLS

Please follow these instructions to control the scooter as required:



Speed Lever: Pull the lever in to make the scooter move.
Speed varies depending on how far the lever is pulled in.
Scooter will stop if lever is not pulled in.

Forward / Reverse Switch: Toggle switch to go forwards or backwards.

Speed Dial: Turn dial Left (Tortoise) to go slower and right (Hare) to go faster.

Battery Power Indicator: Shows battery power levels.
If only RED lights are showing: Recharge battery.
(Refer to page for charging information.)

OPERATING THE SCOOTER

Getting Started
- Select a level area with plenty of space.
- Ensure you are comfortable on the scooter prior to driving. Adjust setting as required.

Scooter Movement
- Push in the key to turn on the power.
- Turn the speed dial all the way to the left (Tortoise) to allow slow movement.
- Press the forward / reverse switch to be in forward mode.
- Slowy pull the speed lever in and the scooter will move forward slowly. The more you pull the lever in the faster the scooter goes but will only reach the speed level that has been selected on the speed dial. Rotate the speed dial to the required setting to govern the speed of the scooter.
- Release the lever and the scooter will slowly come to a stop and the magnetic brake will be applied.

Steering
- Steering the scooter is light and easy. Ensure when starting off you give a wide clearance when turning so that the rear wheels clear any obstacle that you are passing.
- When steering through limited spaces such as a doorway or when turning around, turn the tiller handles where you want to go and apply power gently. The scooter will turn very tightly, but will still move with complete stability as long as the speed is not too high.
- IMPORTANT NOTE: Always slow down prior to turning.

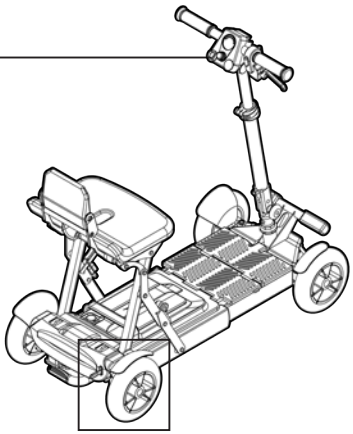
Reversing
- Before reversing ensure that the area behind is free from any hazards or obstructions.
- Adjust your speed setting to a low setting before you reverse.

Inclines
- Safe climb angle: 6˚
- When approaching an incline, do so directly and not at an angle and whenever possible avoid making turns.
- When going down a incline keep the speed settings to slow for a controlled descent.

Ground
- The eTRAVEL scooter will can travel over many surfaces. Avoid long grass, loose gravel and sand. NOTE: You should not operate your scooter in wet weather or on wet surfaces.

Dismounting
- Before dismounting ensure that the switch is turned to the off position to prevent any accidental scooter movement.

DISENGAGE MOTOR



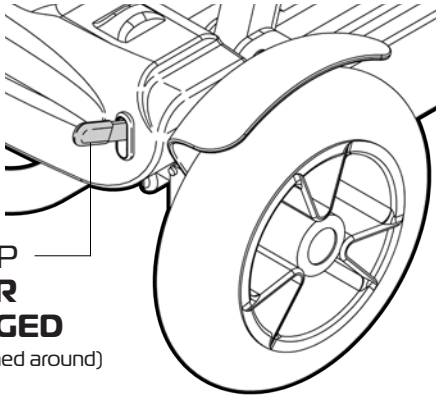
Please follow these instructions to disengage the motor so the scooter can be pushed around without power when required (Freewheeling):

IMPORTANT NOTE

- NEVER disengage the motor on an incline.
- Never ride the scooter when the motor is disengaged as the braking system is also disengaged.

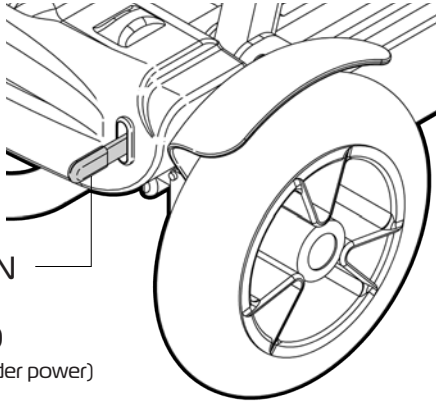
Step 1:
Remove the key from the scooter.

Step 2:
Using your hand lift the lever up to disengage motor and allow the scooter to be pushed around. (Freewheeling)



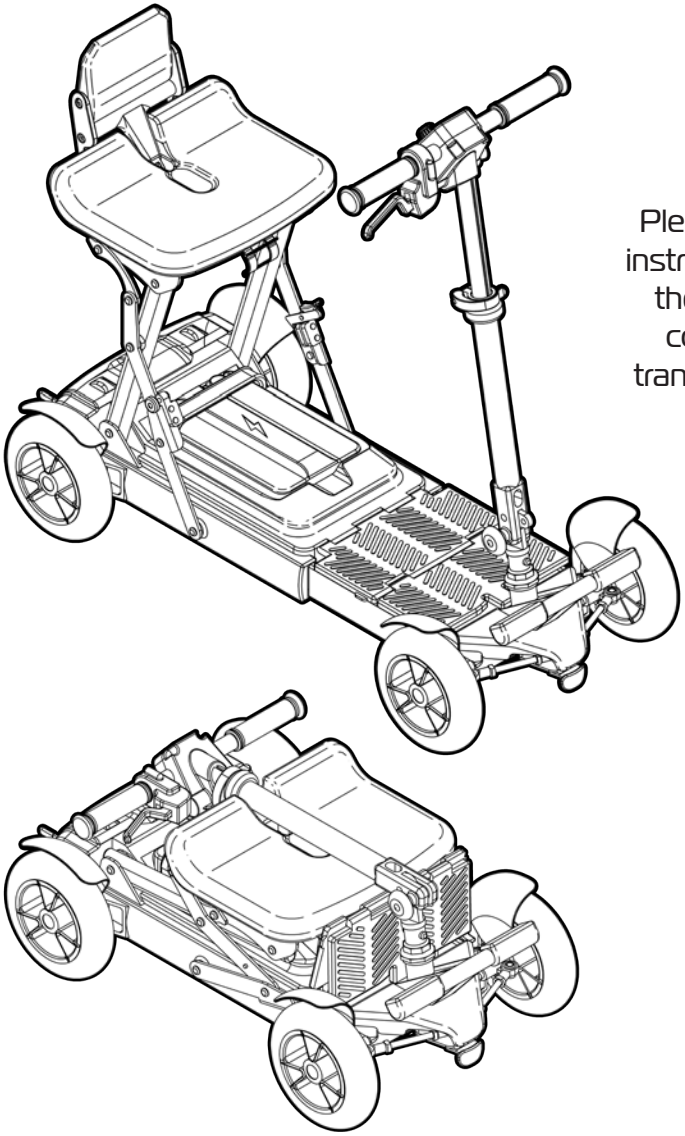
Lever UP
MOTOR DISENGAGED
(Scooter can be pushed around)

Step 3:
As soon as you have finished freewheeling the scooter - use your hand to push lever down and re-engage the motor.



Lever DOWN
MOTOR ENGAGED
(Scooter will only move under power)

FOLDING UP THE SCOOTER



Please follow these instructions to fold up the scooter in the correct order for transport or storage.

IMPORTANT NOTE

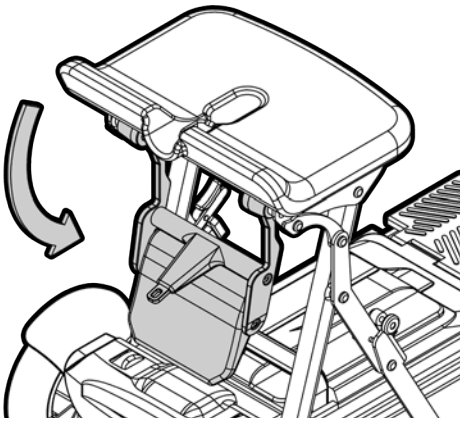
If you are ever unsure about any aspect of the eTRAVEL Folding Mobility Scooter please do not issue or use and contact your supplier for support.

FOLD DOWN BACKREST

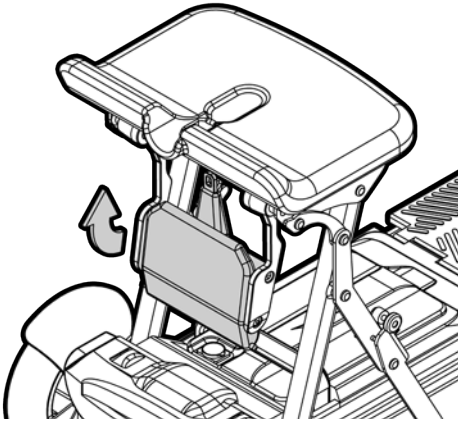
Please follow these instructions to fold down the backrest:



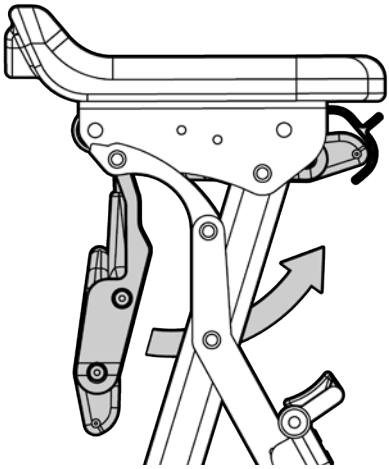
Step 1:
Push the backrest forward and unhook the locking arm.



Step 2:
Rotate the backrest down.



Step 3:
Rotate the backrest pad up until it 'clicks' in place.



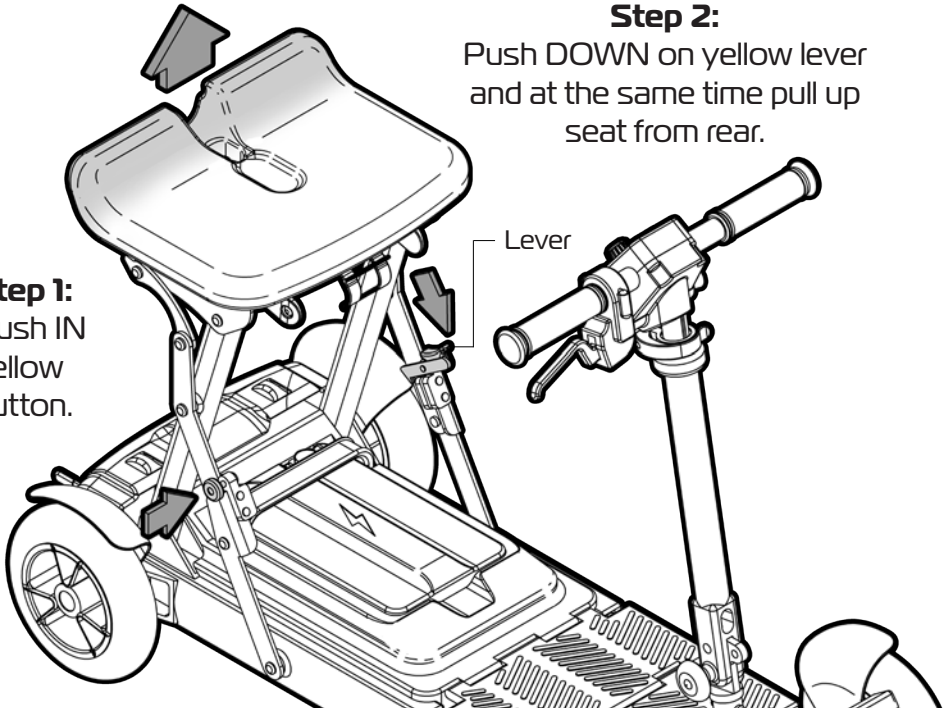
Step 4:
Rotate the backrest up under the seat until it 'clicks' and remains in place.

FOLD DOWN SEAT

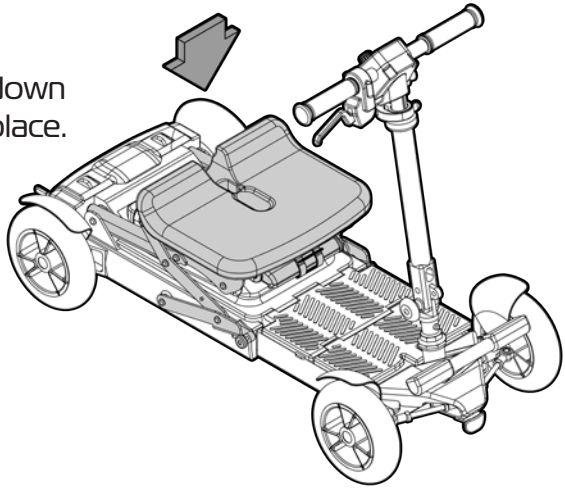
Please follow these instructions to fold down the seat:

Step 2:
Push DOWN on yellow lever and at the same time pull up seat from rear.

Step 1:
Push IN yellow button.

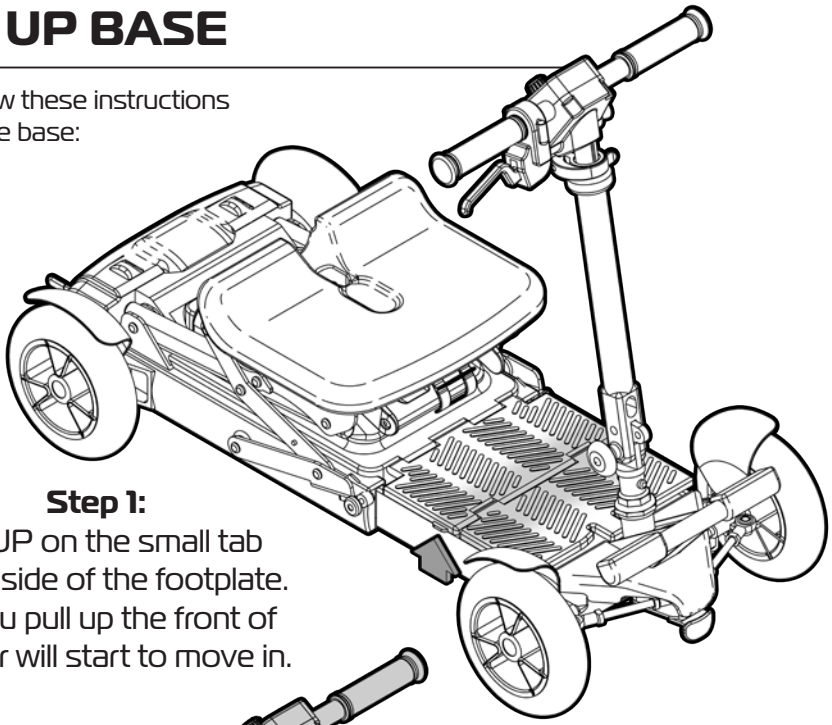


Step 3:
Gently push seat down until it 'clicks' into place.

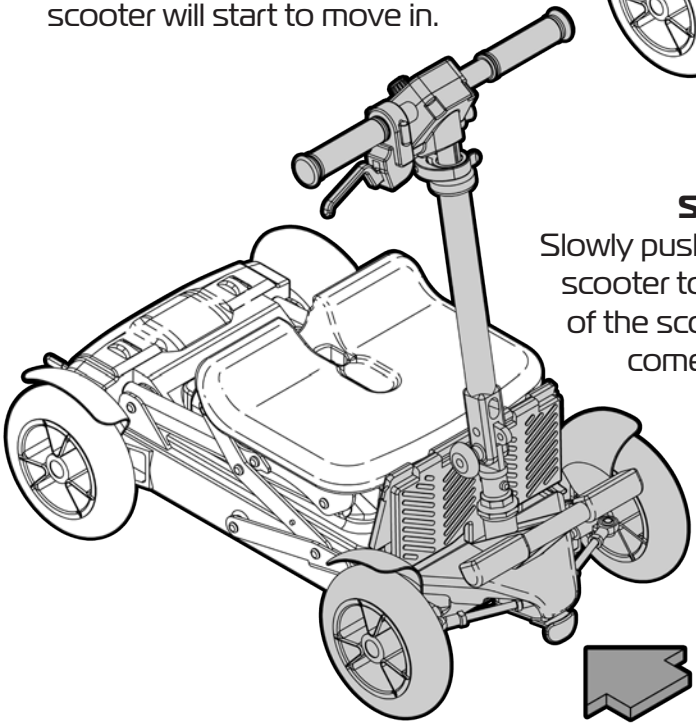


FOLD UP BASE

Please follow these instructions to fold up the base:



Step 1:
Pull UP on the small tab on the side of the footplate. As you pull up the front of scooter will start to move in.

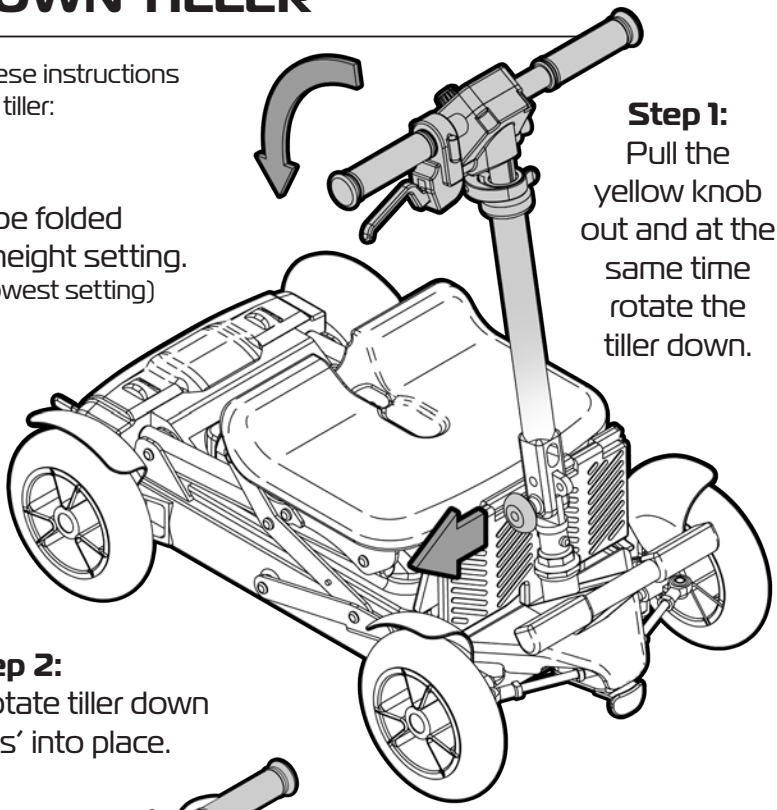


Step 2:
Slowly push the front of the scooter towards the rear of the scooter until they come together.

FOLD DOWN TILLER

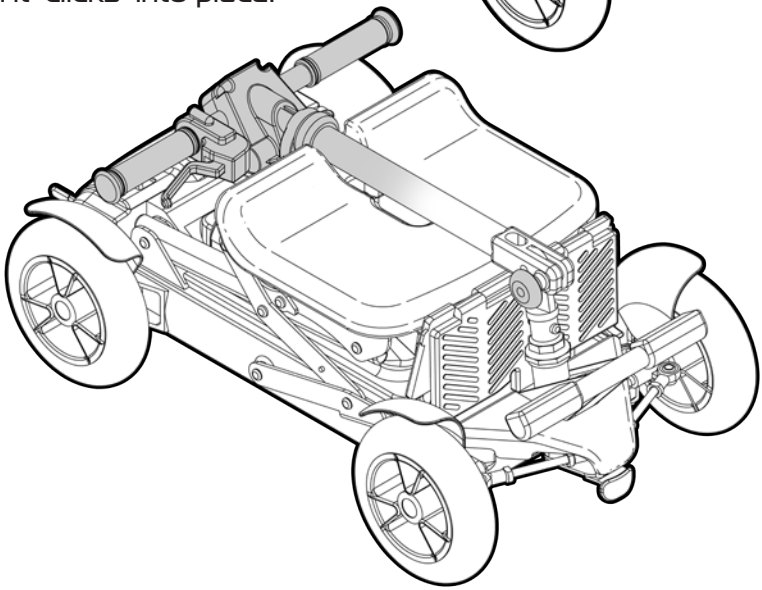
Please follow these instructions to fold down the tiller:

Note:
The tiller can be folded down at any height setting.
(Shown at the lowest setting)



Step 1:
Pull the yellow knob out and at the same time rotate the tiller down.

Step 2:
Continue to rotate tiller down until it 'clicks' into place.

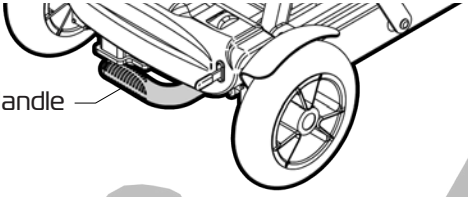


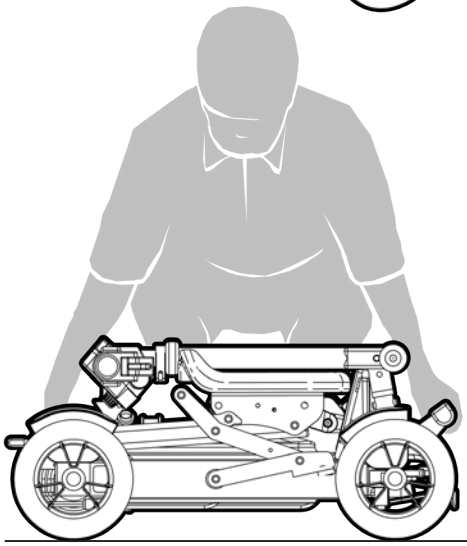
LIFTING THE SCOOTER

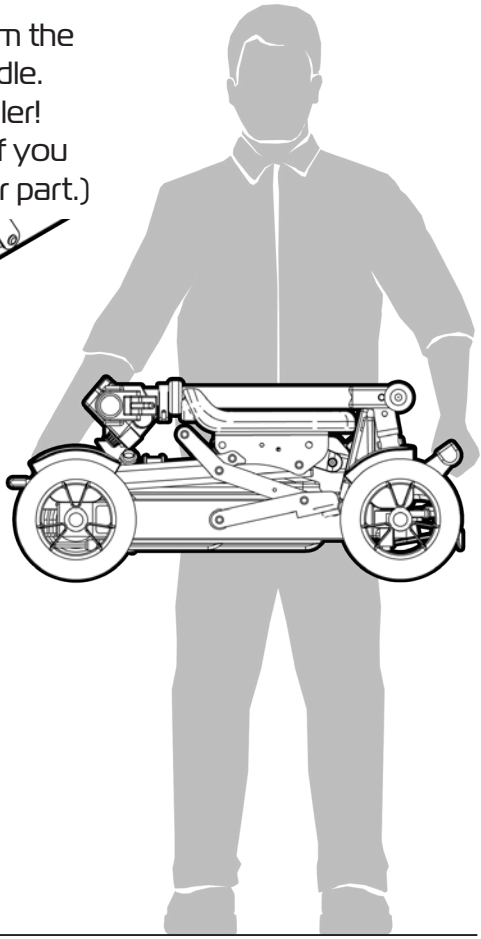
Once the eTRAVEL Folding Mobility Scooter is folded up it can be moved around by picking up the unit or wheeling it around on its front wheels.

IMPORTANT NOTE

Only pick up the scooter from the footpegs and the pull handle. DO NOT lift holding the tiller! (Damage could be caused if you lift the scooter from any other part.)







The eTRAVEL Folding Mobility Scooter weighs 19kg. (17kg with battery removed)

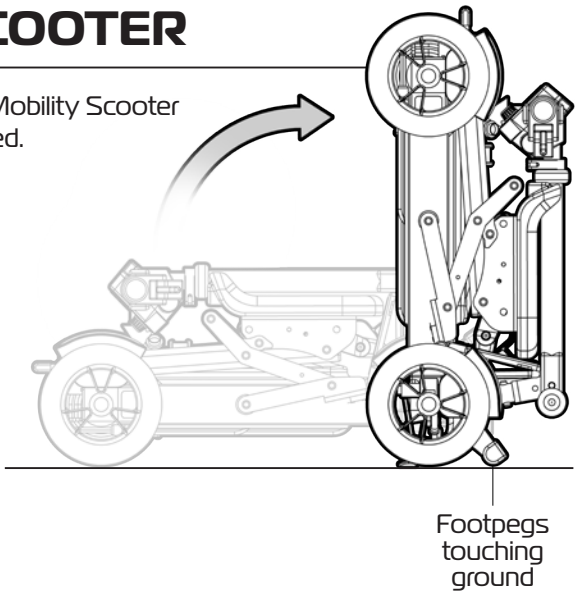
Take care when lifting the scooter and always use the correct lifting technique:
- Lift with bent knees.
- Keep your back straight.

If possible have two people lift the scooter.

MOVING THE SCOOTER

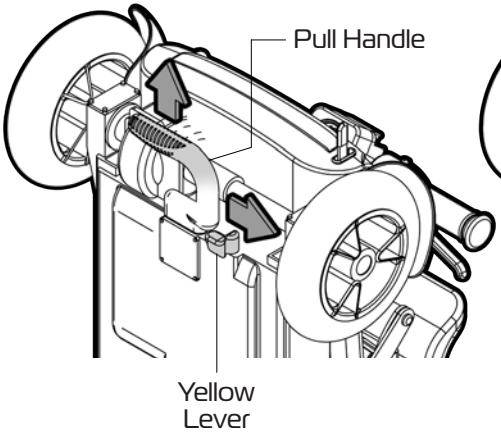
If required the eTRAVEL Folding Mobility Scooter can be wheeled around once folded.

Please follow these instructions to move the scooter as required:

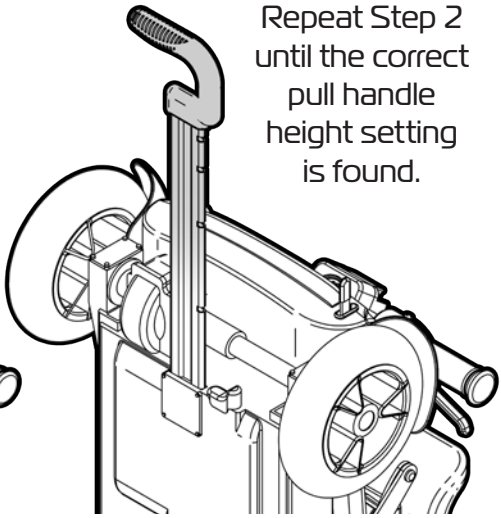


Step 1:
Using the pull handle Lift and rotate up the REAR of the scooter until the footpegs are touching the ground.

Step 2:
Slide the yellow lever away from the pull handle and at the same time pull out the lift handle. Release the lever and continue to pull out the lift handle until it 'clicks' into place.

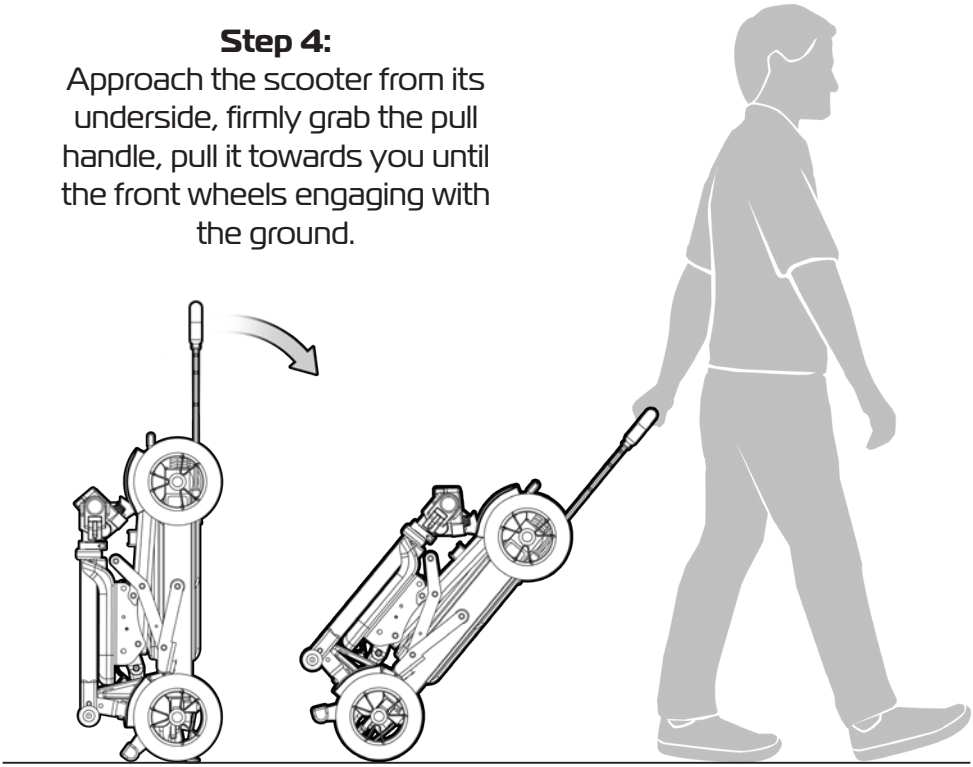


Step 3:
Repeat Step 2 until the correct pull handle height setting is found.



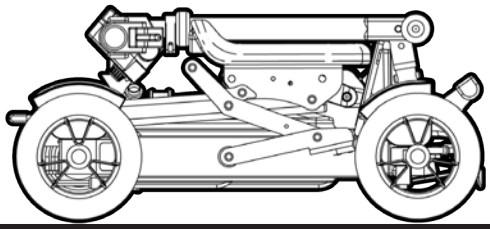
MOVING THE SCOOTER (CONTINUED)

Step 4:
Approach the scooter from its underside, firmly grab the pull handle, pull it towards you until the front wheels engaging with the ground.



IMPORTANT NOTE
Avoid leaving the scooter sitting upright if not being pulled around. Scooter could fall over and damage the scooter and cause injury to any bystanders.

Lay the scooter down on all fours wheels when not in use.



TROUBLESHOOTING

If the eTRAVEL Folding Mobile Scooter fails to operate please check the following:

- Unit is switched on.

- Battery has been fitted.

- All plugs and cable connections are firmly fitted.

- Battery level shows full charge.

- Motor has been engaged. (not freewheeling)

If the motor has been disengaged and the scooter power has been switched on - the scooter will not operate until it is turned off and then turned on again.

If these troubleshooting tips do not fix the issue with the scooter please contact your supplier or IKON Mobility direct for support.

Do not attempt to unless you are a certified technician and have been trained to service the eTRAVELFolding Mobile Scooter.

Unauthorised repairs and fitting of non genuine parts will void your warranty and may seriously compromise the users safety.



INSPECT / MAINTAIN / SERVICE

INSPECTIONS

Visually and physically look over the scooter for signs of damage or wear prior and during use. Inspect the entire scooter and particular attention to the following areas:
Tyres / Seat / Backrest / Tiller / Display / Handgrips / Fixings
Check to ensure that all parts work and scooter can be controlled as required.

IMPORTANT NOTE
If you suspect damage or any fault DO NOT USE the scooter!
and contact your supplier for service support.

MAINTENANCE

The eTRAVEL Folding Mobility Scooter is designed to be maintenance free and most components are sealed.

Inspect and tighten any loose wheel bolts, seat and arm tightening bolts, and other nuts and bolts on a regular basis.

The driving axles and seat post should always have a very light coat of multipurpose lubricant or grease to assist with movement.
DO NOT USE TOO MUCH GREASE! Drips may stain carpets, furnishings etc.

It is recommended that the driving axles (inside the drive wheel assembly) be checked and cleaned occasionally for hair and debris build-up, which will hinder the performance of the scooter.

Check the battery on a regular basis. For extended battery life, it is highly recommended that the battery be fully charged after each use. If the battery is weak, severely discharged or old, a variety of problems may occur with the unit including charging problems, reduced speed, loss of range, and others.
Please contact your scooter supplier for battery replacement.

SERVICING

Ensure the eTRAVEL Folding Mobility Scooter is serviced every 12 months by an authorised dealer / service technician to ensure it remains in safe working order. Failure to do so may cause catastrophic failure with possible injury and damage to surrounding property. Regular servicing will ensure trouble free operation.

If you have any questions about the inspecting, maintaining or service requirements of the eTRAVEL Folding Mobility Scooter please contact your supplier or IKON Mobility direct.

CLEANING THE SCOOTER

Clean the eTRAVEL Folding Mobility Scooter on a regular basis. You must take extreme care when cleaning any electrical aspect of the scooter as water or fluid of any kind can cause severe damage.

- Remove the battery from the scooter prior to cleaning.
- Only use a soft damp cloth and a non-abrasive cleaning solution or mild detergent.

  Abrasive cleaners or abrasive cleaning pads could damage the scooter and should not be used.

- Do not use petrol / solvents / vapourising solutions on the scooter as they may damage the plastic coverings.

IMPORTANT NOTE: NEVER use a hose to wash the scooter.

- Towel dry any wet areas after cleaning. Ensure the scooter is completely dry before reinstalling battery and using scooter.

DISPOSAL OF SCOOTER / BATTERY

Always dispose of the scooter if required in the appropriate manner. Recycle parts when possible.
Always remove the battery from the scooter and follow these guidelines when dealing with an obselete battery:

- DO NOT CRUSH BATTERY
- DO NOT HEAT OR INCINERATE
- DO NOT SHORT CIRCUIT
- DO NOT DISMANTLE
- DO NOT IMMERSE IN ANY LIQUID
- DISPOSE OF BATTERY APPROPRIATELY

If you have any questions about the cleaning or disposal of the eTRAVEL Folding Mobility Scooter please contact your supplier or IKON Mobility direct.

WARRANTY

The IKON Mobility **eTRAVEL folding mobility scooter** (IK4QP) is covered by the following warranty from the date of purchase:

The Warranty Terms and Conditions noted below provide your IKON Mobility scooter with excellent coverage against possible defective parts or possible faulty workmanship. If at anytime you have a warranty issue YOU MUST contact the selling IKON Mobility dealer as they are required to undertake the diagnosis and labour content of the warranty. IKON Mobility will as noted below supply spare parts as required as part of this agreement.

Note: Warranty is not transferable.

STRUCTURAL FRAME: **5 YEARS**

(Main frame, Seat frame, Tiller frame)

IKON Mobility warrants that the frame will be free from defects under normal use, for a period of five (5) years from the date of purchase by the original customer.

DRIVE TRAIN ASSEMBLY: **18 MONTHS**

(Transaxle, Motor, Battery, Battery Charger)

IKON Mobility warrants that the drive train assembly will be free from defects under normal use, for a period of eighteen (18) months from the date of purchase by the original customer.

OTHER PARTS: **12 MONTHS**

IKON Mobility warrants that the drive train assembly will be free from defects under normal use, for a period of twelve (12) months from the date of purchase by the original customer.

IKON Mobility will repair or replace, at our option free of charge any part found on examination by IKON Mobility to be defective in material and or workmanship within the warranty period. All parts claimed under warrant must be returned to IKON Mobility in their present condition. Only an authorised "Warranty Dealer" of IKON Mobility can undertake warranty work. Always contact the selling IKON Mobility dealer to arrange all work and assess if warranty applies.

WARRANTY (CONTINUED)

Exclusions

- Normal wear items are not covered under warranty. These items include such items as brushes, tyres, tubes, brake pads, upholstery, seating and armrests.
- Damage caused by excessive, abusive, misuse, negligence, accident or water exposure.
- Improper maintenance, maintenance carried out by a non approved "Warranty Dealer".
- Improper operation /storage.
- Any commercial use what so ever.
- Where an authorised dealer has not lodged all required documentation at the appropriate time, the warranty is void.
- All warranties provided do not extend to purchasers of used or secondhand equipment.
- All transportation cost associated with the submission and return of the repair or replacement under warranty (as determined by IKON Mobility) are the responsibility of the original customer.

During the guarantee period, if the company is satisfied there is a genuine fault, we will repair or replace the product at our earliest convenience.

In order for this guarantee to be valid, you must:

- Be the original purchaser
- Provide a copy of the original invoice.
- Comply with manufacturer care and maintenance instructions.

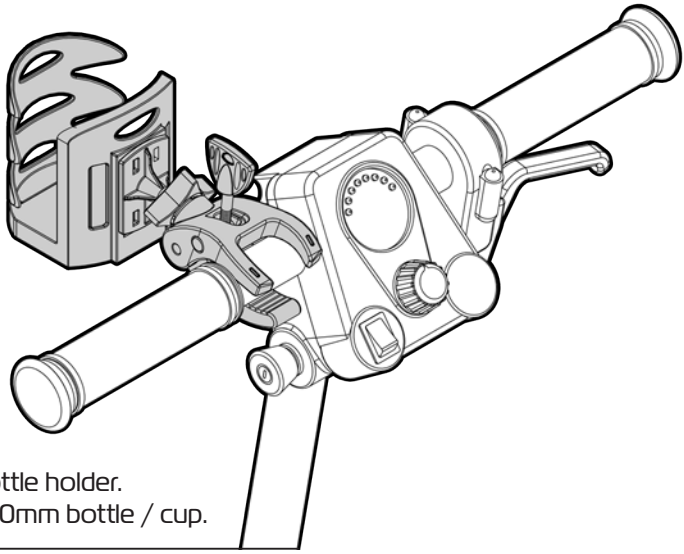
Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement part for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and failure does not amount to major failure.

Do not modify the scooter in any way or fit any parts or accessories that are not specified as an option for the product. To do so will void your warranty and may seriously compromise your safety.

If you have any issues or questions about the eTRAVEL Folding Mobility Scooter warranty please contact your supplier or IKON Mobility direct.

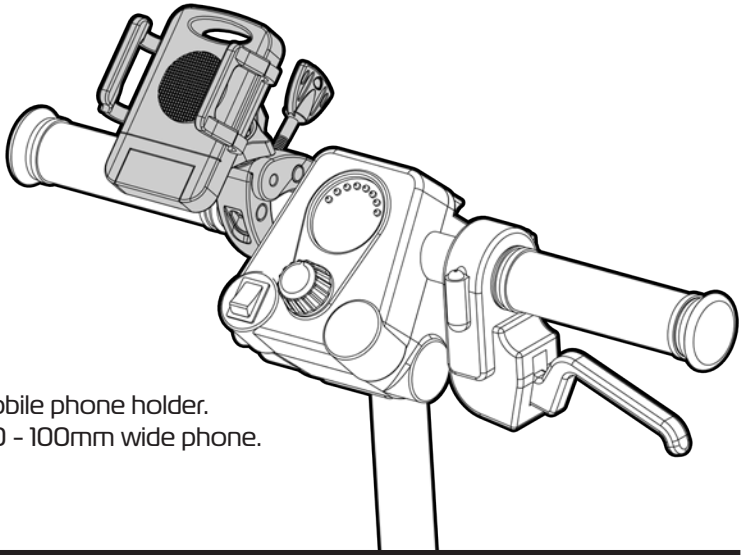
ACCESSORIES

The IKON MOBILITY **eTRAVEL folding mobility scooter** (IK4QP) can be fitted with the following Scooter Xtras range of accessories:



DRINK BOTTLE HOLDER
SE 020

- Easy to attach drink bottle holder.
- Adjusts to hold Ø55 -70mm bottle / cup.



MOBILE PHONE HOLDER
SE 022

- Easy to attach mobile phone holder.
- Adjusts to hold 60 - 100mm wide phone.

REDGUM BRAND RANGE

REDGUM Brand offer a comprehensive range of products including:



Seat Walkers

Side Folding Seat Walkers

Walking Frames

Wheelchairs

Walking Sticks + Quad Sticks

Crutches

Reachers

Shower / Bathroom products

Toilet products

Cushions: Air / Foam

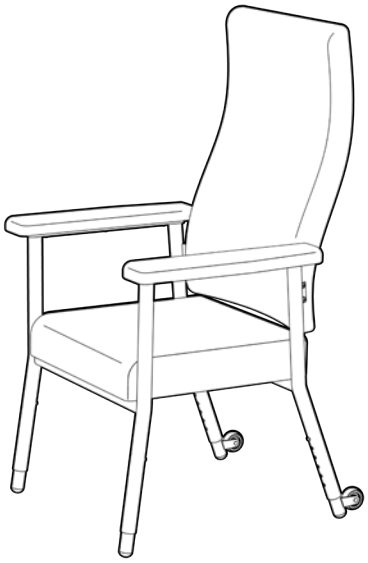
Electric Lift Chairs

Electric Beds

Aluminium Ramps

Pedal Exercisers

Personal Alarms



REDGUM Brand stock a large range of spare parts for all REDGUM brand products.

Please refer to **REDGUM Brand** website for further information.

redgumbrand.com.au

DISTRIBUTOR:

IKON MOBILITY
REDGUM Brand

